

## Two Year Performance Guarantee

These terms and conditions, the attendant quotation or acknowledgment, and all documents incorporated by reference therein, binds Titan Logix Corp (hereinafter the Seller), and the buyer (hereinafter the Buyer), and constitutes the entire agreement (Agreement) between Buyer and Seller for the provision of services (Services) and/or the sale of goods (Goods) including (except as provided in Section 11) firmware incorporated therein.

1. **PRICES:** Unless otherwise specified by Seller, Seller's price for the Goods and/or Services shall remain in effect for thirty (30) days after the date of Seller's quotation or acceptance of the order for the Goods/Services, whichever is delivered first, provided an unconditional, complete authorization for the immediate manufacture and shipment of the Goods and/or provision of Services pursuant to Seller's standard order processing procedures is received and accepted by Seller within such time period. If such authorization is not received by Seller within such thirty (30) day period, Seller shall have the right to vary these terms and conditions, including the price for the Goods/Services to Seller's price in effect for the Goods/Services at the time the order is released to final manufacture. Prices for Goods do not cover storing, installing, starting up or maintaining Goods unless expressly stated in Seller's quotation. Notwithstanding the foregoing, the price for Goods/Services sold by Seller, but manufactured by others, shall be Seller's price in effect at the time of shipment to Buyer. All prices are in Canadian funds, unless otherwise stated.

2. **DELIVERY, ORDER ACCEPTANCE AND DOCUMENTATION:** All shipping dates are approximate and are based upon Seller's prompt receipt of all necessary information from Buyer to properly process the order. Notwithstanding any provisions to the contrary in this or other documents related to this transaction, and regardless of how price was quoted (e.g. FOB), legal title to the Goods and risk of loss thereto shall transfer to Buyer as follows: for sales in which the end destination of the Goods is within the United States or Canada, upon delivery to the freight carrier at the shipping point; for sales in which the end destination of the Goods is outside of the United States or Canada, immediately after the Goods have passed beyond the territorial limits of the United States or Canada. Acceptance of all orders placed by Buyer pursuant to this Agreement shall take place exclusively in Edmonton, Alberta. Seller shall provide Buyer with that data/documentation which is specifically identified in the quotation. If additional copies of data/documentation or non-standard data/documentation are to be provided by Seller, they shall be provided to Buyer at Seller's price then in effect. Data/documentation marked as confidential or proprietary may not be reproduced or used for any purpose other than the purpose for which it was provided and may not be disclosed to third parties without the prior written permission of Seller.

3. **EXCUSE OF PERFORMANCE:** Seller shall not be liable for delays in performance or for nonperformance due to failure or interruption of computer or telecommunication systems, acts of God, war, riot, fire, terrorism, labor trouble, unavailability of materials or components, explosion, accident, compliance with governmental requests, laws, regulations, orders or actions, or other unforeseen circumstances or causes beyond Seller's reasonable control. In the event of such delay, the time for performance or delivery shall be extended by a period of time reasonably necessary to overcome the effect of the delay.

4. **TERMINATION AND SUSPENSION BY BUYER:** Buyer may terminate or suspend its order for any or all of the Goods/Services covered by the Agreement only upon Seller's written consent or pursuant to Seller's applicable policy or practices covering such termination or suspension.

5. **LIMITED WARRANTY:** Subject to the limitations contained in Section 6 herein, Seller warrants that the licensed firmware embodied in the Goods will execute the programming instructions provided by Seller, and that the Goods manufactured by Seller will be free from defects in materials or workmanship under normal use and care and Services will be performed by trained personnel using proper equipment and instrumentation for the particular Service provided. The foregoing warranties will apply until the expiration of the applicable warranty period as follows: (i) Goods are warranted for thirty six (36) months (i.e., TD80 tank gauges), (ii) twenty four (24) months (i.e., Visi-OIL tank gauges), or (iii) twelve (12) months for all other products manufactured by Titan. This warranty does not cover those damages incurred due to corrosion of the wetted parts. Probe failure from corrosion is not covered by this warranty. Visi-ACID probes are warranted for twenty-four (24) months if the application data sheet is completed and accepted and the Buyer has followed the proper maintenance and cleaning protocols of the probe as outlined in the operating manual. The foregoing periods shall be calculated from the date of shipment by Seller. Consumables and Services are warranted for a period of 90 days from the date of shipment or completion of the Services. Products purchased by Seller from a third party for resale to Buyer (Resale Products) shall carry only the warranty extended by the original manufacturer. Buyer agrees that Seller has no liability for Resale Products beyond making a reasonable commercial effort to arrange for procurement and shipping of the Resale Products. If Buyer discovers any warranty defects and notifies Seller thereof in writing during the applicable warranty period, Seller shall, at its option, correct any errors that are found by Seller in the firmware or Services or repair or replace FOB point of manufacture that portion of the Goods or firmware found by Seller to be defective, or refund the purchase price of the defective portion of the Goods/Services. All replacements or repairs necessitated by inadequate maintenance, normal wear and usage, unsuitable power sources or environmental conditions, accident, misuse, improper installation, modification, repair, use of unauthorized replacement parts, storage or handling, or any other cause not the fault of Seller are not covered by this limited warranty, and shall be at Buyer's expense. Seller shall not be obligated to pay any costs or charges incurred by Buyer or any other party except as may be agreed upon in writing in advance by Seller. All costs of dismantling, reinstallation and freight and the time and expenses of Seller's personnel and representatives for site travel and diagnosis under this warranty clause shall be borne by Buyer unless accepted in writing by Seller. Goods repaired and parts replaced by Seller during the warranty period shall be in warranty for the remainder of the original warranty period or ninety (90) days, whichever is longer. This limited warranty is the only warranty made by Seller and can be amended only in a writing signed by Seller. THE WARRANTIES AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE. THERE ARE NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, AS TO MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE OR ANY OTHER MATTER WITH RESPECT TO ANY OF THE GOODS OR SERVICES.

6. **LIMITATION OF REMEDY AND LIABILITY:** SELLER SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE. THE REMEDIES OF BUYER SET FORTH IN THIS AGREEMENT ARE EXCLUSIVE. IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL SELLER'S LIABILITY TO BUYER AND/OR ITS CUSTOMERS EXCEED THE PRICE TO BUYER OF THE SPECIFIC GOODS MANUFACTURED OR SERVICES PROVIDED BY SELLER GIVING RISE TO THE CLAIM OR CAUSE OF ACTION. BUYER AGREES THAT IN NO EVENT SHALL SELLER'S LIABILITY TO BUYER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES. THE TERM "CONSEQUENTIAL DAMAGES" SHALL INCLUDE, BUT NOT BE LIMITED TO, LOSS OF ANTICIPATED

PROFITS, REVENUE OR USE AND COSTS INCURRED INCLUDING WITHOUT LIMITATION FOR CAPITAL, FUEL AND POWER, AND CLAIMS OF BUYER'S CUSTOMERS.

7. TAXES: Any tax or governmental charge payable by the Seller because of the manufacture, sale or delivery of the Goods, or provision of Services, may at Seller's option be added to the price herein specified. The foregoing shall not apply to taxes based upon Seller's net income. If tax exemption applies, the Buyer is responsible to provide applicable exemption numbers and evidence of such exemption.

8. TERMS OF PAYMENT: Unless otherwise agreed by Seller, and subject to the approval of Seller's Credit Department, terms are FOB shipping point, net 30 days from date of Seller's invoice in United States or Canadian currency (whichever is applicable), except for applicable milestone payments or export shipments for which Seller may require other arrangements. Freight charges may include shipping and handling charges, and Buyer shall pay all such charges. If any payment owed to Seller hereunder is not paid when due, it shall bear interest, at a rate to be determined by Seller which shall not exceed the maximum rate permitted by law, from the date on which such payment is due until payment is received. Seller shall have the right, among other remedies, either to terminate this Agreement or to suspend further deliveries under this and/or other agreements with Buyer in the event Buyer fails to make any payment hereunder when due. Buyer shall be liable for all expenses attendant to collection of past due amounts, including attorneys' fees.

9. SOFTWARE AND FIRMWARE: Notwithstanding any other provision herein to the contrary, Seller or applicable third party owner shall retain all rights of ownership and title in its respective firmware and software, including all copyrights relating to such firmware and software and all copies of such firmware and software. Except as otherwise provided herein, Buyer is hereby granted a limited, nonexclusive, royalty free license to use firmware and software, and copies of firmware and software, incorporated into the Goods only in conjunction with such Goods. Buyer's use of certain firmware (as specified by Seller) and all other software shall be governed exclusively by Seller's and/or third party owner's applicable license terms. Buyer acknowledges that all other intellectual property rights in the Goods and Services, including any modifications thereto in relation to this Agreement, are owned by Seller.

10. BUYER SUPPLIED DATA: To the extent that Seller has relied upon any data, intellectual property or information supplied by Buyer to Seller (Data) in the selection or design of the Goods and/or provision of the Services and the preparation of Seller's quotation, and the Data is inadequate, unusable (for any reason) or inaccurate, any warranties or other provisions contained herein which are affected by such conditions shall be null and void.

11. EXPORT/IMPORT: Buyer agrees to comply with all applicable import and export control laws, regulations, orders and requirements, including without limitation those of the United States, Canada, and the European Union, and the jurisdictions in which the Seller and Buyer are established or from which items may be supplied.

12. GENERAL PROVISIONS: (a) Buyer shall not assign its rights or obligations under the Agreement without Seller's prior written consent. (b) There are no understandings, agreements or representations, express or implied, not specified in the Agreement. (c) No action, regardless of form, arising out of transactions under the Agreement, may be brought by either party more than two (2) years after the cause of action has accrued. (d) Any modification of these terms and conditions must be set forth in a written instrument signed by a duly authorized representative of Seller. (e) The Agreement is formed and shall be construed, performed and enforced under the laws of the Province of Alberta, Canada. However,

Buyer and Seller agree that the proper venue for all actions arising under the Agreement shall be only in the United States or Canada and in the State or Province where the Goods involved in such actions were manufactured or in which the Services were performed. (f) The 1980 United Nations Convention on Contracts for the International Sale of Goods does not apply to this Agreement. (h) If any provision of the Agreement is invalid under any statute or rule of law, such provision, to that extent only, shall be deemed to be omitted without affecting the validity of the remainder of the Agreement. (i) Seller specifically objects to the application of any Federal Acquisition Regulation (or similar legislation, including in other jurisdictions) provision or clause to the Agreement.

13. **PRODUCT RETURNS AND ORDER CANCELLATIONS:** This policy applies only to those products that have never been installed and are returned in re-sellable condition. Goods will be subject to an inspection before a credit is issued. Obsolete or discontinued items may not be returned. No items may be returned SIX (6) MONTHS after the date of sale. The Return Policy is divided into the following product categories:

- a) Stock
  - 20% restocking fee, minimum charge of FIFTY (\$50.00) DOLLARS to cover administration costs and testing fees.
  - Includes items which are returned unopened and do not require any modifications before sending out.
- b) Kit Items
  - 25% restocking fee, minimum charge of FIFTY (\$50.00) DOLLARS to cover administration costs and testing fees.
  - Includes items with various options that are assembled on a “per order” basis. These kits must be disassembled and restocked.
- c) Special Items
  - 30% restocking fee, or non-returnable.
  - Includes items custom built for a particular order. If the items are deemed re-sellable, a 30% restocking fee will be applied. If the items are not re-sellable, they cannot be returned.
- d) Third Party Products
  - These will be subject to our supplier’s policies. Please call regarding specific products.

Cancellation fees will be handled on a per-order basis.

NOTE: When returning an item for repair or credit, please contact our inside sales desk for a Return Material Authorization Number (“RMA”). Without an RMA Seller cannot guarantee that the shipment will be dealt with in a timely manner.