



Titan Logix End of Life Policy

Titan Logix is continually striving to bring innovative new solutions and features to market that help our customers address their most pressing business needs and maximize their business results. Associated with the continuing life cycle of product innovation, we will on occasion discontinue the sale of certain products. To assist our customers in transitioning from legacy products to newer technology and next-generation solutions, Titan Logix has established the Product End of Life Policy.

End-of-Life Policy

Milestone	Timeline
End of Life Notice	<ul style="list-style-type: none">• 6 months prior to End of Sale• Announcement of Replacement Product
End of Sale	<ul style="list-style-type: none">• EOS date - 6 months after EOS announcement.• Last date to order the product through Titan Logix.• Warranty and repair services continue.
End of Technical Support Notice	<ul style="list-style-type: none">• 36 months after End of Sale date.• Warranty Services continue.• 12 months before End of repair or non-warranty support.
End of Technical Support	<ul style="list-style-type: none">• 12 months after End of Technical Support Notice.• 48 months (4 years) after End of Sale Date.• Technical Support documents posted on external website.