



Titan Logix End of Life Policy

Titan Logix is continually striving to bring new solutions and features to market that help our customers address their most pressing business needs and maximize their business results. Associated with the continuing life cycle of product innovation, we will on occasion discontinue the sale of certain products. To assist our customers in transitioning from legacy products to newer technology and next-generation solutions, Titan Logix has established the Product **End-of-Life Policy**.

Milestone	Timeline
End of Sale Notice	<ul style="list-style-type: none">• 6 months prior to End of Sale• Announcement of Replacement Product
End of Sale	<ul style="list-style-type: none">• EOS date - 6 months after EOS announcement.• Last date to order the product through Titan Logix.• Warranty and repair services continue.
End of Technical Support Notice	<ul style="list-style-type: none">• 36 months after End of Sale date.• Warranty Services continue.• 12 months before End of repair or non-warranty support
End of Technical Support	<ul style="list-style-type: none">• 12 months after End of Technical Support Notice• 48 months after End of Sale Date• Technical Support documents posted on external website.

Titan Logix Warranty Policy:

The foregoing warranties will apply until the expiration of the applicable warranty period as follows:

- (i) Goods are warranted for thirty-six (36) months (i.e., TD100 tank gauges)
- (ii) twenty-four (24) months (i.e., Hastelloy probe)
- (iii) Twelve (12) months for all other products manufactured by Titan.
This warranty does not cover those damages incurred due to corrosion of the wetted parts. Probe failure from corrosion is not covered by this warranty.