



Titan Logix Warranty Policy

The Seller (Titan Logix) warrants that the Goods manufactured by Seller will be free from defects in materials or workmanship under normal use and care.

The foregoing warranties will apply until the expiration of the applicable warranty period as follows:

- Thirty-six (36) months for all serialized products manufactured by Titan Logix.
- There is NO warranty on wire kits or wetted parts (i.e., probes).
- Consumables and peripheral products such as batteries are warranted for 90 days.
- 3rd party products: Products purchased by Seller from a third party for resale to Buyer (Resale Products) shall carry only the warranty extended by the original manufacturer. Seller has no liability for Resale Products beyond making a reasonable commercial effort to arrange for procurement and shipping of the Resale Products.

The warranty periods shall be calculated from the date of shipment by Seller.

If Buyer discovers any warranty defects and notifies Seller thereof in writing during the applicable warranty period, Seller shall, at its option, correct any errors that are found by Seller in the firmware or Services or repair or replace FOB point of manufacture that portion of the goods or firmware found by Seller to be defective, or refund the purchase price of the defective portion of the Goods/Services.

All replacements or repairs necessitated by inadequate maintenance, normal wear and usage, unsuitable power sources, environmental conditions, accident, misuse, improper installation, modification, repair, use of unauthorized replacement parts, storage or handling, or any other cause not the fault of Seller are not covered by this limited warranty and shall be at Buyer's expense. Seller shall not be obligated to pay any costs or charges incurred by Buyer or any other. All costs of dismantling, reinstallation and freight and the time and expenses of Seller's personnel and representatives for site travel and diagnosis under this warranty clause shall be borne by Buyer.

Warranty applies to the complete unit with the original components. Components inside Titan Logix devices are serialized. If components within the device are found to be different than the original components at the time of sale, warranty shall become void. This warranty shall not apply to any Titan Logix equipment that has been altered or tampered with in any way or which has been repaired by any party other than a Titan Logix factory representative.

Repair Warranty

Warranty on repair products is twelve (12) months from date of repair. Warranty is limited only to the parts repaired.

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